ROUND ROCK, TEXAS
PURPOSE. PASSION. PROSPERITY.

August 12, 2011

Attention City of Round Rock wholesale water customer:

Due to the ongoing drought and triple-digit temperatures, the City of Round Rock will be implementing Stage 2 of its Drought Contingency Plan, effective on Tuesday, August 16th. For City water customers and MUDs, this means transitioning from voluntary to mandatory, outdoor water use restrictions.

The full Stage 2 water use restrictions for City of Round Rock water customers (which includes Chandler Creek, Fern Bluff, Paloma Lake, Teravista, Vista Oaks and Walsh Ranch municipal utility districts, and Blessing Mobile Home Park), are detailed below. According to your contract with the City and per the Round Rock's Drought Contingency Plan, these restrictions must be promoted and enforced to all wholesale customers.

Stage II Mandatory Water Use Management

- Outdoor irrigation with automatic irrigation systems, hose-end sprinklers, soaker hoses, and/or drip irrigation only on water day(s), **not** between 10 a.m. and 7 p.m.
  - Watering days for single-family residential customers are Wednesdays and Saturdays for odd-numbered addresses, and Thursdays and Sundays for even-numbered addresses.
  - Watering days for commercial/industrial/institutional/municipal/multifamily customers are Tuesdays and Fridays.
- Watering with a hand held hose or bucket is allowed any day, at any time.
- Planting of new landscape is discouraged.
- Vehicle washing at a residence is permitted only on water day(s) and not between 10 a.m. and 7 p.m. Water cannot run continuously while washing vehicle (use of spray nozzle required). There is an exemption when washing for health and safety purposes (example: garbage trucks, ambulances).
- Charity carwashes are prohibited.
- The watering of the ground around foundations to prevent foundation cracking is prohibited except on designated outdoor water use days, however not between the hours 10 a.m. to 7 p.m.
- Swimming pools, wading pools, fountains and ponds may be refilled on the designated water days. This restriction does not apply to public swimming pools and wading pools equipped with filtration and a recirculation system that includes the gutter drains or that are not using water from the City's water distribution system. However, public pools may not be filled if there are unrepaired leaks.
- The operation of any ornamental fountain or other structure making similar use of water is prohibited except where necessary to support aquatic life.
- Golf course fairways may only be watered on designated water day(s), not between 10 a.m. and 7 p.m. Golf course greens and tees allowed every other day watering (must submit schedule to City utility department). Exemption is use of reuse or ground water.
- Fire hydrants may only be used for fire-fighting activity or other activity to maintain health, safety and welfare of residents of Round Rock. Exemption is use for land development and building construction purposes; however they must have written approval from Utility Director. Routine flushing of fire hydrants is prohibited.

- Street washing from hydrants is prohibited with potable water.
- The City shall voluntarily inspect water lines and repair leaks on a daily basis; and discontinue flushing of water lines and street cleaning programs.
- Water waste is prohibited. Examples are: failing to repair a controllable leak; washing sidewalks, driveways, parking areas, streets, tennis courts, patios, or other paved areas, except to alleviate immediate health or fire hazards, operating irrigation system with a broken head, misaligned heads, overspray, misting, or runoff.

Stage II restrictions do not apply to:

- Necessary use of water (NOT landscape irrigation) by a government entity in pursuit of its functions to benefit public (i.e. capital improvement construction projects)
- Necessary use of water for land development and building construction (NOT landscape irrigation), such as dust control, flushing lines and concrete work.
- Necessary use of water for repair of water distribution facilities, irrigation systems and plumbing.
- Use of water for irrigation of specially permitted landscaping in new development should be postponed, if possible.
- Necessary use of water on organized youth, amateur, or professional sports fields where the field is in use or will be in use for the first 60 days of Stage 2 restrictions.

If you have any questions regarding the water restrictions and the status of our water supply, please contact Jessica Woods at 671-2872 or by email at jwoods@round-rock.tx.us. We appreciate your efforts in protecting this precious resource during this severe drought.

Sincerely,



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